

SendGuard Release Notes

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Microsoft Partner
Silver Application Development

Standss

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OVERVIEW

Standss is excited to announce the release of SendGuard quarterly updates. This is a new release and contains new features, improvements, and bug fixes.

The key highlights of this release include:

- **Attachment Preview Before Sending.** Review attachments before sending, with an optional admin-enforced review step for added control.
- **More Flexibility with SendGuard Lite.** Benefit from new prompt conditions for attachment checks and external recipients. Also, custom message tags to tailor email prompts to your needs.
- **Simplified License and Settings Management.** Manage user licenses and settings across multiple subscriptions directly from the console.
- **Faster Reply All Confirmation.** Respond with greater efficiency using Smart Alerts for a quicker Reply All confirmation experience.

Users of previous versions will need to contact their account manager at Standss (or email sales@standss.com) to upgrade and get their new license information.

The following sections have more information on what's new, what's fixed and updates/deployment.

SendGuard365 Add-in

(For New Outlook (Windows & Mac), Outlook Web Access & Legacy Outlook for Mac)

What's New

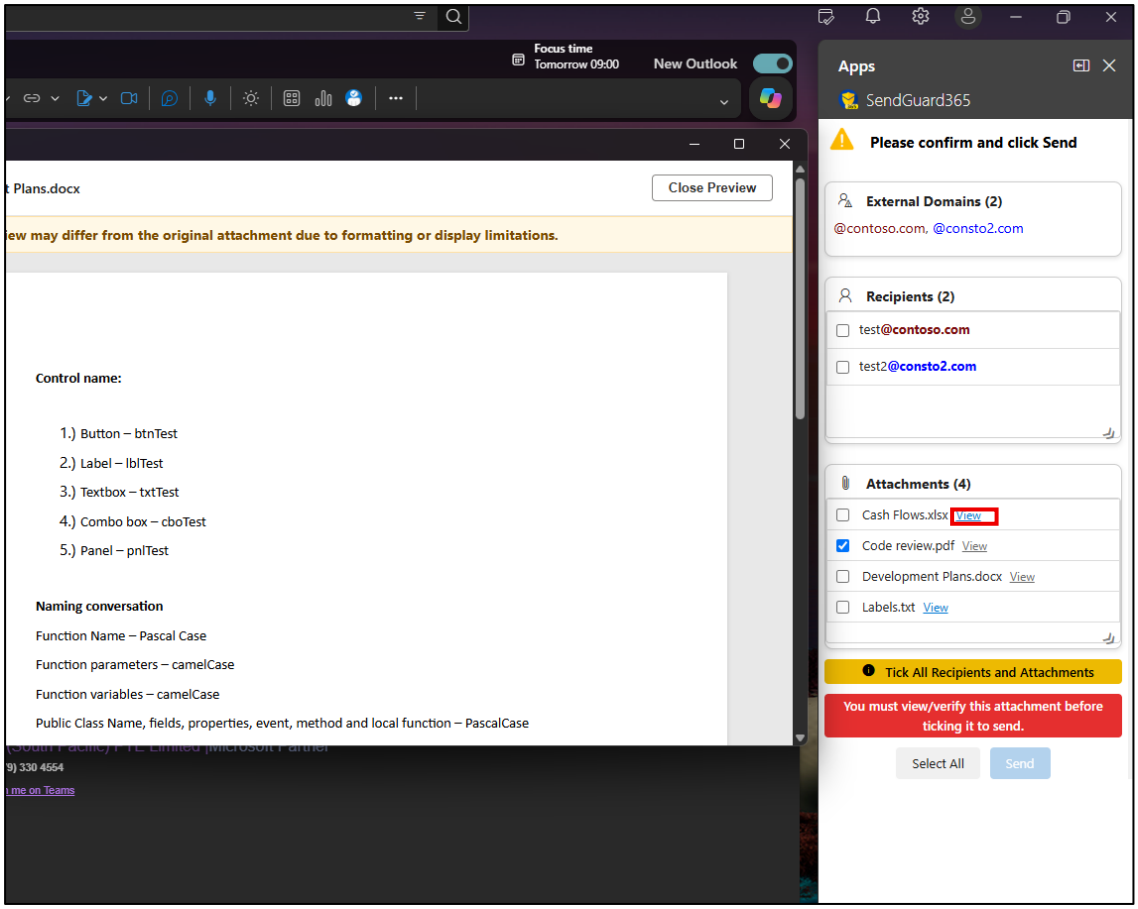
Attachment Preview Before Sending

SendConfirm now supports attachment preview, similar to the existing functionality in the COM Add-in. A **View** link is now shown beside each attachment name in the SendGuard task pane, allowing users to preview the attachment before sending the email. The View option is always available to users. Feature is available in Pro and Premium plans with Smart Alert Taskpane verification addin.

Attachment preview is supported for commonly used file types, including:

- Word, Excel and PowerPoint
- PDF
- Images
- MP4
- HTML, TXT and XML
- EML

Please note that preview support depends on the file type, and some older Word, Excel and PowerPoint formats may not be supported

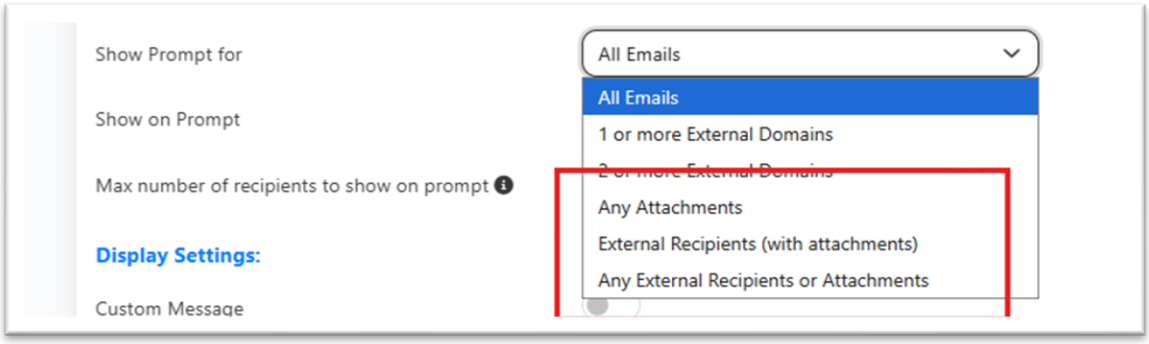


Administrators can optionally require users to view attachments before sending.

Additional Prompt Conditions for the SendGuard Lite Plan

The SendGuard Lite plan now supports additional conditions for when the prompt is displayed. In addition to the existing options, administrators can now choose to show the prompt for:

- Any Attachments
- External Recipients (with attachments)
- Any External Recipients or Attachments



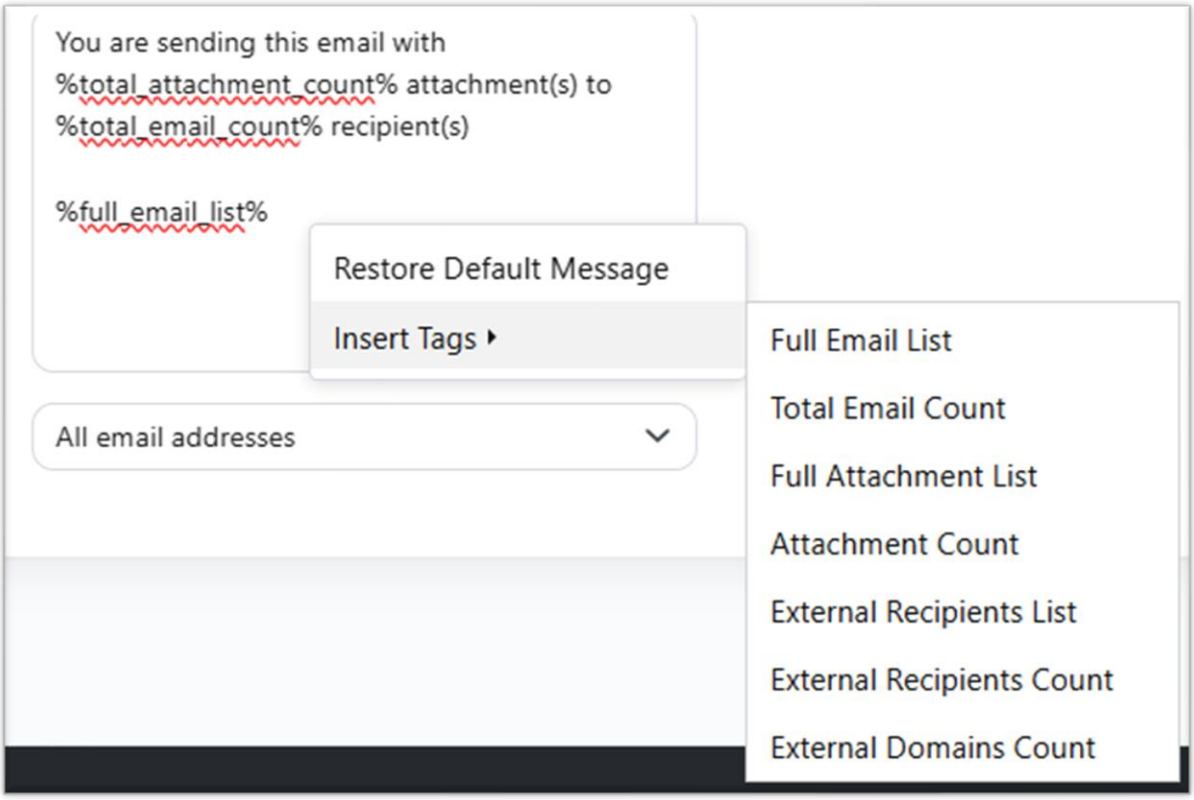
Additional Custom Message Tags for the SendGuard Lite Prompt

The custom message in the SendGuard Lite prompt now supports additional tags. IT administrators can use them to tailor the prompt message to their organization's needs. When the prompt is shown, each tag is replaced with the details of the email being sent.

The following new tags are available:

- **Full Attachment List** – lists all attachments on the email
- **External Recipients List** – lists all recipients outside your organization
- **External Recipients Count** – the number of external recipients
- **External Domains Count** – the number of distinct external domains

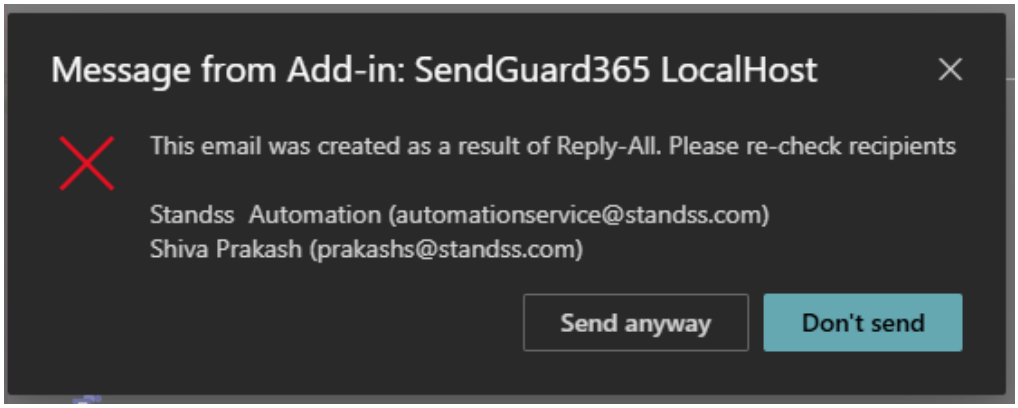
Custom messages are configured in the SendGuard Management Console under the Display Settings for the SendGuard Lite prompt.



Reply All Confirmation via Smart Alert

When the "Get Users to confirm Reply All" setting is enabled in the Management Console, users can now confirm Reply All directly in a Smart Alert, without opening the SendGuard task pane.

The Smart Alert is used only when the reply has no SendConfirm, Attachment Guard or DLP triggers. If any of these are present, the Reply All confirmation is shown in the task pane together with the other checks, as before.



Compatibility With Add-ins That Modify Email Content During Send

Some organizations use other Outlook add-ins (for example, tracking or signature tools) that legitimately modify the subject or body of an email during the send process. Previously, SendGuard could detect these changes after the user had completed verification and repeatedly request re-verification, preventing the email from being sent.

A new SendConfirm setting, "Scan Email Content", now allows administrators to turn off checking for email content changes after the user has completed the initial verification in the SendGuard task pane. This setting is configured in the SendGuard Management Console and is intended only for environments where another add-in modifies email content.

Improvements

Manage Users Across Subscriptions from the Console

Administrators can manage SendGuard365 users across different subscriptions directly from the Management Console. A single add-in deployment serves the whole organization, so you no longer need to deploy separate manifest files for different departments or settings. For example, administrators can:

- Assign different departments to different settings
- Move users between plans, such as from Lite to Pro

Changes made in the console apply to users automatically, with no redeployment through the Microsoft 365 Admin Centre.

Microsoft 365 App Compliance Certification Renewed

SendGuard365 has renewed its certification under the Microsoft 365 App Compliance Program. The certification confirms that the add-in meets Microsoft's security, data handling and compliance standards, so organizations can deploy it with confidence.

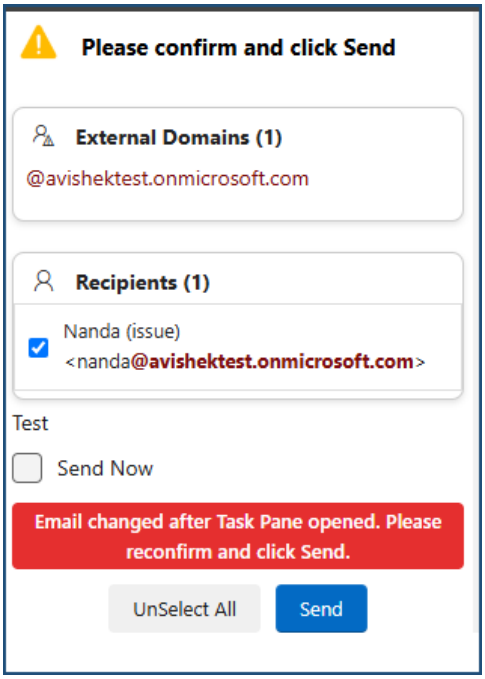
.NET 10 Platform Upgrade

The SendGuard365 add-in have been upgraded from .NET 9 to .NET 10, and the supporting backend services have been upgraded to .NET 10. These changes keep the platform on Microsoft's latest supported framework, ensure continued compatibility with the latest security updates, and improve long-term support. Also, All NuGet packages used by the SendGuard365 add-in have been updated to their latest versions. This improves the overall

security posture of the add-in and keeps it in line with Microsoft's latest security requirements.

Clearer Message When an Email Is Changed After Verification

The message displayed when an email is modified while the task pane is open, and the user then attempts to send from the task pane, has been updated. The new text explains more clearly why the email needs to be reconfirmed before it can be sent.



Bugs

Fix: Repeated Reprocessing Caused by Add-ins That Change Inline Attachments

Resolved an issue where SendGuard could enter a reprocessing loop when used alongside the Outreach Outlook add-in. Outreach removes and re-adds inline attachments (such as images in email signatures) a few seconds after an email is opened. On long email threads with the SendGuard task pane open, SendGuard detected these changes repeatedly and kept reprocessing the email. SendGuard now handles these changes correctly.

SendGuard COM-Addin (Outlook Classic for Windows)

What's New

Support for Google Workspace Accounts

The SendGuard COM Add-in now supports Google Workspace accounts that are added to an Outlook profile. Emails sent from these accounts get the same SendConfirm confirmation and other SendGuard checks as emails sent from Microsoft 365 or Exchange accounts.

Google Workspace support requires a customized installer. To enable it for your organization, contact your Account Manager at Standss or email sales@standss.com.

This goes under **SendGuard COM-Addin → What's New**, before "Fallback Email Address Detection." If only some guards apply to Google Workspace accounts, list the supported

ones (for example SendConfirm, DLP, Attachment Guard) in place of "other SendGuard checks."

Improvements

Manage Users Across Subscriptions from the Console

Administrators can now manage COM Add-in users across different subscriptions directly from the Management Console, the same way as SendGuard365. A single MSI deployment serves the whole organization, so you no longer need separate or customized installers for different departments or settings. For example, administrators can:

- Assign different departments to different settings
- Move users between plans, such as from Lite to Pro

Changes made in the console apply to users automatically, without redeploying the MSI.

This feature requires the latest version of the COM Add-in included in this release. Existing installations on older MSI versions will keep working as normal, but users on those versions cannot be moved between subscriptions from the console. To use this feature, deploy the latest MSI (see Deployment below).

Standss SendGuard Management System

What's New

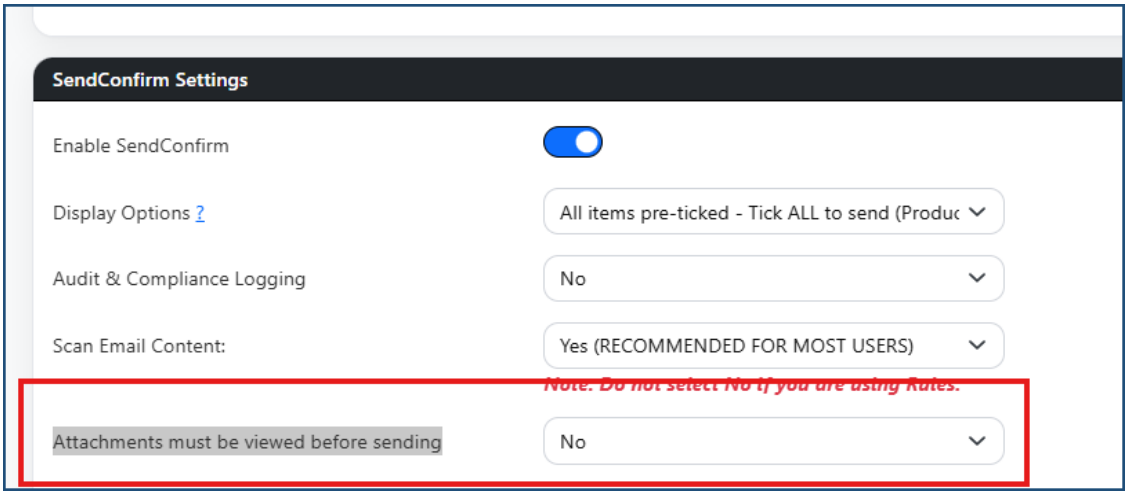
New SendConfirm Setting: "Attachments must be viewed before sending"

A new setting has been added under **SendConfirm section** that lets administrators require users to view their attachments through SendGuard before sending. The setting is **disabled by default**.

When enabled, if an attachment has not been viewed, the user will not be able to:

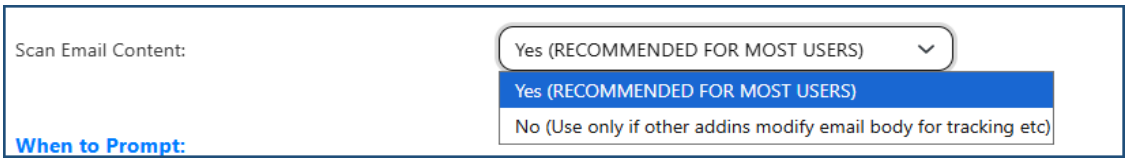
- Confirm/tick the attachment
- Proceed with sending the email

This gives administrators an additional level of control to ensure users review their attachments before sending.

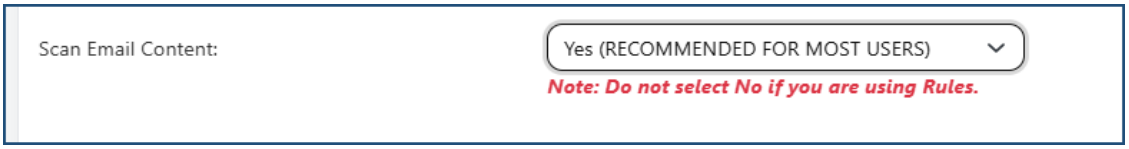


New SendConfirm Setting: "Scan Email Content"

A new **Scan Email Content** setting has been added to support environments where other add-ins modify email content during send. The default, **Yes**, is recommended for most organizations. Select **No** only if another add-in modifies the email body (for example, for tracking), as SendGuard will then not re-check the subject and body after the user has completed verification.



Important: Do not select No if you are using Rules.



Improvements

.NET 10 Platform Upgrade

The SendGuard Management Console and Licensing APIs have been upgraded from .NET 9 to .NET 10, and the supporting backend services have been upgraded to .NET 10 and moved to Microsoft's recommended isolated worker hosting model. These changes keep the platform on Microsoft's latest supported framework, ensure continued compatibility with the latest security updates, and improve long-term support.

DEPLOYING THE NEW VERSION:

Priority Updates

SendGuard offers an annual subscription model which ensures that businesses get the best updates and support from our highly skilled staff.

SendGuard365 Addin Deployment

Office 365 Admin Centre

You can utilize Office 365 Admin Centre to deploy SendGuard365. If you have previously deployed the add-in, there is no need for redeployment as the new updates have already been pushed out. If you wish to modify your settings or require additional information regarding the deployment of SendGuard365, please reach out to your account manager or contact sales@standss.com

SendGuard COM- Addin Deployment

MSI

Please contact your account manager at Standss or email us at sales@standss.com for a link to the latest file. We can assist you to deploy the new version with your existing or new settings.

Deploy using Microsoft Intune

SendGuard for Outlook is a per-machine software and therefore can be deployed via Intune. SendGuard will be installed silently if all registered devices are set-up correctly.

Please contact us at sales@standss.com for assistance regarding deployment using Microsoft Intune.

Use Group Policy Object (GPO) Templates (ADMX)

If there have been changes to the registry keys, an ADMX template is required for deployment via GPO.

Please contact us at sales@standss.com for the updated ADMX/ADML file to deploy and maintain settings.